# **Bug Report: #001**

<Https://www.bonify.de>

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| **Bug ID** | *#Bug-001* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 01.09.2021 |
| **Time**  **(submitted)** | 14:00 GMT+3 |
| **Bug Title** | “Page not found“ error page shows up when pressing “Apply Now “ on any job without entering the job mandatory fields |
| **Bug Description:**  **Steps:**   1. Navigate to [*https://www.bonify.de/*](https://www.bonify.de/jobs/senior-qa-engineer/apply)*jobs* 2. Translate the page to English via the button on the right side of the browser’s title bar**.** 3. Scroll down to the jobs categories tiles and click on the “engineering“ tile 4. Choose „“Senior QA engineer“ position and click on it then press on the „“apply now“ button . 5. Scroll down to the page and press on the button “Apply Now“ without entering any data on the form .   **Expected Result:**   1. A client side validation message telling the user to enter his details .   **Actual Result:**   1. A page not found error page shows up (please find below screen shot). | |
| **Screen Shot(s)** | |
| **Bug impact:**   1. Bad user experience | |
| **URL** | https://www.bonify.de/jobs/senior-qa-engineer/apply |
| **Screenshot** | Please find attached screenshots |
| **Platform** | Microsoft Windows 10 |
| **Browser** | Microsoft Edge Version 92.0.902.84 (Official build) (64-bit |
| **Administrative** | |
| **Priority** | High |
| **Severity** | Medium |
| **Notes** |  |

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| **Bug ID** | *#Bug-002* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 01.09.2021 |
| **Time**  **(submitted)** | 19:00 GMT+3 |
| **Bug Title** | No Client side validation for the “search“ text box |
| **Bug Description:**   1. Navigate to <http://www.bonify.de/academy/suche?s>= 2. Monitor the network traffic sent by the page by:   Right click > inspect > network   1. Press the search lens without entering any query   **Expected result :**   1. A client side validation should be displayed to the user telling him to enter the search keyword 2. No requests should be sent from the client to the server   **Actual result :**   1. System doesn’t show up any search results 2. No error message (client side) is shown to the user to inform him to enter a search keyword 3. The whole page loads again and all the page requests are sent again | |
| **Screen Shot(s)** | |
| **Bug impact :**   1. As long as the number of bonify users is over 1000000 (mentioned in the site) this issue could have an impact on the app performance | |
| **URL** | <http://www.bonify.de/academy/suche?s>= |
| **Platform** | Microsoft Windows 10 |
| **Browser** | Microsoft Edge Version 92.0.902.84 (Official build) (64-bit |
| **Administrative** | |
| **Priority** | Medium |
| **Severity** | Medium |
| **Notes** | N/A |

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| **Bug ID** | *#Bug-003* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 01.09.2021 |
| **Time**  **(submitted)** |  |
| **Bug Title** | Discripancy in the zendesk widget search results |
| **Bug Description:**   1. Navigate to <https://www.bonify.de/> 2. Translate the page to English via the button on the right side of the browser’s title bar 3. Press on the zendesk widget on the down right corner of the page 4. In the search text box type “bonify“ and press Enter 5. Copy the 2nd search result from the displayed result list (“Is bonify really free?“) 6. Paste the copied text in the widget search text box again and press enter   **Expected result:**   1. One of the results should have the title (“Is bonify really free?“)   **Actual result :**   1. None of the results has a title (“Is bonify really free?“) | |
| **Screen Shot(s)** | |
| **Bug Impact:**   1. Some important content on the site could not be reached to site users | |
| **URL** | *https://www.bonify.de/jobs/senior-qa-engineer/apply* |
| **Platform** | Microsoft Windows 10 |
| **Browser** | Microsoft Edge Version 92.0.902.84 (Official build) (64-bit |
| **Administrative** | |
| **Priority** | Low |
| **Severity** | Medium |
| **Notes** |  |

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| **Bug ID** | *#Bug-004* |
| **QA Engineer** | Mohamed Alkamary |
| **Date (submitted)** | 01.09.2021 |
| **Time**  **(submitted)** |  |
| **Bug Title** | Zendesk widget title changes to be “Help Us“ wthen translating the home page to English |
| **Bug Description:**  **Steps :**   1. Navigate to <https://www.bonify.de/> 2. Look to the right down corner of the page where the zendesk widget with title “Help“ 3. Press the translation button on the top right corner of the browser search bar 4. Choose translate page to English and press Done 5. Look again for the zendesk widget title   **Expected result:**   1. The widget title should still be “Help“   **Actual Result:**   1. The widget title is now changed to be “Help Us“ | |
| **Screen Shot(s)** | |
| **Bug impact :**   1. Bad user experience | |
| **URL** | *https://www.bonify.de/* |
| **Platform** | Microsoft Windows 10 |
| **Browser** | Microsoft Edge Version 92.0.902.84 (Official build) (64-bit |
| **Administrative** | |
| **Priority** | Low |
| **Severity** | Low |
| **Notes** |  |